

AUSPLOW FARMING SYSTEMS

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PARTS BULLETIN No. 6-10

28-06-10

Subject: SPARE PARTS SHIPMENT - PRE-PAID AIRBAGS

We ship spare parts throughout Australia by a variety of methods. Most Dealers have their own preferred carriers, with whom they will have arranged economic rate schedules. Some prefer to use Ausplow's carriers and have the freight charge added to the parts invoice. These arrangements are fairly reliable and we see no reason to change them.

Problems can arise, however, when urgent orders are involved. We have two main choices; Australia Post Pre-paid Express Post Satchels, and TNT Overnight Airbag. Both of these services offer Air Freight based delivery for goods up to 5kg in satchels. There are some differences between these two services.

Australia Post is cheaper and is a one price door-to-door service, but may take a day or two longer, particularly for non-metropolitan destinations. TNT Express is the quickest service, at a slightly higher initial price.

Until recently, the extra premium on the TNT Airbag price was small enough to make it a good choice on many occasions. In the last two months, for the first time, we have been charged for a Remote Area Delivery Surcharge, on two Airbags. This charge is additional to the Pre-Paid Fee and has required supplementary invoices for surcharges to the Dealers concerned.

TNT has advised that the Remote Area classification is not new and there is a list of affected locations on their website. The list is hard to find and has an effective date of 1/02/09. To make things easier, a copy of this list is attached. Please note that this has been copied directly from the TNT website and we can take no responsibility for its current or continued accuracy.

When ordering goods, to be sent by Airbag, please consider the existence of these extra charges. They will be invoiced separately, if added by TNT.

Mike Kilroy
Parts Manager

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