

AUSPLOW FARMING SYSTEMS

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PARTS BULLETIN No. 2-17

30-05-17

Subject: CUSTOMER PARTS COLLECTIONS

We are experiencing a significant increase in Ausplow Owners arriving at Ausplow unannounced to collect parts for their Ausplow machines.

Whilst we do what we can to satisfy our/your customers at this busy time of year we are not a retail business and are not resourced to handle such a high demand of customers arriving unannounced.

Please advise your customers that for a customer pickup we need:

1. A sales order to be placed by the dealer prior to their arrival;
2. Our sales order number should be advised to the Customer to be referenced upon arrival at 2 Davison Road Cockburn Central.
3. Prior arrangement to be made with Ausplow that the customer intends to collect the parts from our store and approximately what time they will be in; and
4. Ausplow requires at least 4 hours' notice of the customer's intention to pick up the parts.

Again, we reiterate that we wish to provide a high level of service to our dealers and customers and the above information will help make customer collections much more seamless. Please advise your customers of these requirements.



Chris Farmer
General Manager

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www.ausplow.com.au

Ausplow Farming Systems P/L as trustee for Ausplow Farming Systems Trust ABN 57 168 859 933 Trading as Ausplow Farming Systems