AUSPLOW FARMING SYSTEMS

6 Davison Road, Jandakot 6164 PO Box 5010, South Lake 6964 Western Australia Ph: (61 8) 9417 8877 Fax: (61 8) 9417 8878 e-mail: ausplow@ausplow.com.au

PARTS & SERVICE BULLETIN No. 2-12

20-08-12

<u>Subject:</u> PART NUMBER 4833 - Monitor Loom - Hyd Valve Section - KEE Zynx (KEE Part No - A2201) - Machines with Danfoss PVG32 Only

There have been some problems experienced in the field with this item. The cause appears to have been moisture entering the loom. KEE made a manufacturing change to eliminate the moisture entry but this has not been effective.

KEE have now developed a new method of manufacture which they believe will be successful.

They are supplying new parts to replace all items fitted to new machines over the past two seasons (2010/11, 2011/12).

NOTE: This replacement programme is a TOPCON Product Recall, which will be carried out as a One-for-One Exchange at a Dealer's premises. They will not pay for a service call to fit replacements to machines.

Ausplow will be supplying sets of replacement parts, individually bagged and labelled, for each machine shown in our register as sold by each dealer in this period.

Owners are to be asked to take the existing parts off their machine and bring them in to the dealership. They should be given the replacement set provided. The returned items should be wrapped and labelled with the machine details before returning to Ausplow. We are then required to return them to TOPCON.

Should any owner bring in more than a machine set and ask for warranty consideration, this MUST be treated separately. DO NOT take parts supplied for another machine and give to someone else. Wrap and label the extra items and send them to us with a Warranty Claim Form.

Replacement Parts are being supplied to dealers through their Parts Department at no charge, on the basis that the exchange will be organised promptly.

AUSEEDER DBS - MULTISTREAM - EASITILL www.ausplow.com.au

AUSPLOW FARMING SYSTEMS

6 Davison Road, Jandakot 6164 PO Box 5010, South Lake 6964 Western Australia Ph: (61 8) 9417 8877 Fax: (61 8) 9417 8878 e-mail: ausplow@ausplow.com.au

If an owner fails to respond within a reasonable time the parts should be returned to Ausplow.

If neither the original parts, nor the supplied replacements, are returned to Ausplow within a reasonable time, the parts will be invoiced to the dealer's parts account.

A list of machines shown in our register as sold to your dealership is attached.

Regards

Mike Kilroy
Parts Manager

Ray Beacham Service Manager